

EXMOOR NATIONAL PARK AUTHORITY**RESOURCES COMMITTEE – 5 MARCH 2002****DTLR – PERFORMANCE INDICATORS****Report of the Head of the Best Value Officer****Purpose of Report:**

To inform members of comparative data for the 2000/01 Performance Indicators.

Legal Implications:

None.

Human Rights Act 1998 Implication:

None.

Financial Implications:

None.

National Park Purposes:

The Exmoor National Park Authority has been designated as a ‘Best Value Authority’ and as such has to comply with this legislation in all its activities.

RECOMMENDATION:

Members are asked to NOTE Exmoor’s position in regard to the comparative data.

1. INTRODUCTION

- 1.1 The DTLR published comparative data for all Local Authorities in January. Details of comparative data for other National Parks and neighbouring authorities are attached as Appendix 1.

2. PERFORMANCE INDICATORS 2000/01

- 2.1 Members will be aware that ENPA is not a large authority. This means that relatively small changes in numbers can sometimes have a disproportionate effect on particular indicators.
- 2.2 The new Best Value Performance Plan will update these figures by showing performance for the current year, data for the top quartile of National Park Authorities, as well as Exmoor’s target performance for the year 2002/03.

John Dunscombe
Best Value Officer
26 February 2002

PERFORMANCE INDICATORS 2000 / 01

	CORPORATE HEALTH											PLANNING					Checklist Score (1- 10)
	CRE level	Ombudsman maladministration cases	Ombudsman - local settlement cases	Invoices paid on time	Days sick member of staff	Voluntary leavers	Early retirements	Ill health retirements	Staff with disabilities	Staff from ethnic minorities	New homes on brown field sites	Planning cost per head of population	Departures as % of permissions	Planning apps in 8 weeks	Avg time planning applications	Satisfaction survey - processing applications	
Devon County Council	0	0	1	83%	9.1	10.5%	0.35%	0.69%	3.7%	0.6%	2.36	1.00%	13%	41.3	93%	50%	
Somerset County Council	1	0	2	84%	10.5	15.0%	0.40%	0.20%	1.9%	0.4%	5.33	0.00%	14%	28.0	83%	50%	
North Devon	0	3	5	77%	7.2	9.0%	0.53%	1.60%	0.0%	0.3%	14.40	0.07%	59%	13.3	62%	40%	
West Somerset	1	0	0	84%	8.9	13.8%	1.97%	0.00%	0.0%	0.0%	11.60	1.00%	72%	10.0	36%	50%	
Dartmoor NPA	0	0	0	99.8%	7.7	5.8%	0.00%	0.00%	0.0%	0.0%	18.11	0.20%	52%	12.5		50%	
Exmoor	0	0	1	94%	9.8	14.0%	0.00%	0.00%	1.0%	0.0%	29.61	0.30%	55%	10.9		44%	
Lake District NPA																	
Northumberland NPA																	
North York Moors	1	0	0	99.8%	3.9	8.0%	0.00%	0.00%	0.0%	0.0%	17.01	1.10%	70%	12.0	84%	67%	
Peak District	0	0	0	62%	8.2	6.7%	0.00%	0.34%	2.3%	0.0%	30.02	0.30%	66%	11.4	75%	56%	
Yorkshire Dales	0	0	0	85%	5.2	12.9%	0.80%	0.00%	2.4%	0.0%	28.92	0.50%	68%	10.3	81%	55%	
The Broads		1	0	87%	4.6	1.1%	1.10%	2.20%	5.5%	1.1%	100%	0.00%	50%			60%	