



CareMoor Dedications Terms & Conditions

1. CareMoor Dedications terms & conditions cover all Exmoor National Park initiatives supporting memorial and celebrations plaques, which includes the Donate a Gate scheme.
2. We will use 100 per cent of contributions given to us for CareMoor Dedications for the purposes of improving or maintaining our Public Rights of Way (PROW) network.
3. In recognition of a CareMoor dedication we will place a plaque on the PROW furniture supported. This is dependent upon agreement with the landowner. Once a dedication plaque has been fixed in place, we will provide evidence of its installation.
4. To ensure plaques are in keeping with the National Park, the following conditions will apply:
 - Only ENPA supplied plaques will be fitted.
 - Plaques will be bronze and approximately 65x100 mm(2.5x4 inches) in size.
 - We are able to engrave plaques with up to four (4) lines of text and twenty six (26) characters per line. A font will be used common to all plaques.
 - Plaques will be placed on the furniture hidden from public view.
 - Plaques are only to be placed by National Park employees or contractors acting on our behalf.
 - In addition to donor text plaques will feature the Exmoor National Park branding.
5. Due to the potential for negative impact on the landscape, residents, and the enjoyment of visitors to Exmoor National Park, we ask that no additional items or memorabilia be placed in or around the sponsored PROW furniture. This would include flowers, photographs or padlocks.
6. We reserve the right to refuse specific wording for a dedication if we feel it is advertising commercial businesses or services, discriminatory, defamatory, inaccurate, abusive, obscene, threatening or otherwise in violation of the law.
7. Your contribution does not give you ownership of the furniture to which a plaque is attached. Equally, we do not guarantee that anything constructed through the project will remain in place permanently. We would expect most PROW structures to have a minimum lifetime of five years, before they need replacing through normal wear and tear.
8. If a PROW structure needs replacing sooner than its expected lifetime, we will replace it and re-affix the dedication plaque. When a PROW structure needs replacing and is beyond its expected lifetime, we will try to contact you to ask whether or not you would like to donate again towards the cost of a replacement and re-instatement of your dedication plaque. If you do not wish to do so, the replacement structure may be made available for others to contribute to.
9. Contributions for CareMoor Dedications will form part of our normal PROW work programme. We will provide details of PROW furniture that are available for your dedication on our website.

10. We will place only one plaque per sponsored item of furniture. In the event that we receive several request for dedications for an item at the same time, we will assess requests on a first come first serve basis and may suggest alternative locations, as appropriate.
11. We may contact you to ask permission to take photographs of any items paid for to use them for promotional purposes. Any photographs or images taken by us will remain our property. We will not use personal information, for example home addresses or home telephone numbers, for any publicity or promotion.
12. In keeping with General Data Protection Regulations your information will not be shared with any third party organisations except where such a transfer is necessary as part of our activities, or we are required to do so by operation of law. We will keep your details on file, only as long as we need it for administrative purposes.
13. We will process all online contribution payments via the National Parks UK, Payment Gateway. This is managed separately from Exmoor National Park, with a hyperlink to it hosted on our website. While the payment gateway uses encryption security software in areas where online payment details are accepted, security information and payment information transmitted by the internet cannot be guaranteed. Any loss incurred or sustained by anyone who submits information by means or email or other internet links should be borne solely and exclusively by them and in no event will we be liable for any loss in whole or in part.
14. We will not accept any responsibility whatsoever for any technical failure, malfunction, congestion, capacity issues or any other problems with any telephone, telephone network or line, system, server, provider or otherwise which may result in any payment being lost, delayed or not properly received and recorded.
15. In the event that a contribution is made to us as a result of fraud or misuse or in the event of accidental duplicate transaction we will refund the contribution amount electronically back to the same card that was used to make the original transaction, provided the request is made within 14 days of the transaction. Please contact us by emailing caremoor@exmoor-nationalpark.gov.uk or calling us on 01398 323665, stating the details you gave when you made the contribution and the date and time.
16. All dedication requests will be invoiced. Payment and receipt of invoice is taken by us as agreement to the Terms and Conditions described herein.
17. If you become aware that your card has been fraudulently used, please contact your card provider.
18. These terms and conditions will remain in effect from the date of the contribution until the dedicated item requires replacement (if applicable).
19. These terms and conditions are governed by the laws of England and Wales and will be subject to the exclusive jurisdiction of the English courts.