



## Terms & Conditions for Great Bradley Bridge dedication plaques

1. These terms & conditions cover the initiative by Exmoor National Park Authority (ENPA) through its CareMoor for Exmoor fund, supporting dedication plaques on Great Bradley Bridge located between Tarr Steps and Withypool. It is intended to construct and complete this bridge within a maximum of 2 years. If for any reason the bridge is not completed in this time period, donors will be notified and in the event that construction is not completed a refund offered. If for any reason the project is halted and the bridge is not to be built, we will advise all donors as soon as possible and offer refund of payments received.
2. ENPA will use all proceeds of contributions given to us for Great Bradley Bridge CareMoor Dedications for the purposes of improving public access in the immediate vicinity of Great Bradley.
3. Once the plaque has been fixed in place and the bridge installed, we will advise the donor accordingly. Once a donor's order for a plaque has been accepted by ENPA and payment has been made we cannot offer refunds (exception as in 1. only).
4. To ensure plaques are in keeping with the National Park, the following conditions will apply:
  - Only ENPA supplied plaques will be fitted.
  - Plaques will be circular bronze, 60mm diameter
  - ENPA will arrange engraving of up to five (5) lines of text. The max. amount of characters for each line will vary. A font will be used common to all plaques.
  - Plaques will be placed on the lower part of the upright wooden posts.
  - Plaques are only to be placed by ENPA employees or contractors acting on our behalf.
5. We reserve the right to refuse specific wording for a dedication if we feel it is advertising commercial businesses or services, discriminatory, inaccurate, abusive, unsuitable, obscene, threatening or otherwise in violation of the law.
6. Due to the potential for negative impact on the landscape, residents, and the enjoyment of visitors to Exmoor National Park, we ask that no additional items or memorabilia be placed in or around the bridge. This would include flowers, photographs or padlocks. Any items left at the site will be removed.
7. Your contribution does not give you ownership of the bridge or the plaque. ENPA does not guarantee that anything constructed through the project will remain in place permanently. We will maintain presence of your plaque for a minimum of 10 years. Beyond this, if the structure needs replacing and is beyond 10 years since the plaque was installed, we will try to contact you to ask whether or not you would like to donate again towards the cost of a replacement and re-instatement of your dedication plaque. If we are unable to contact you or you do not reply or wish to donate again, we may remove your plaque.
8. Over the lifetime of the bridge, we do not guarantee that only one dedication plaque will be fixed to each upright post.

9. Your plaque may feature in photographs of the bridge and photos may be used by ENPA for promotional purposes. Any photographs or images taken by us will remain our property. We will not share any of the donor's personal data in any publicity or promotion.
10. In keeping with General Data Protection Regulations the donor's information will not be shared with any third party organisations except where such a transfer is necessary as part of our activities, or we are required to do so by operation of law. We will keep your details on file, only as long as we need it for administrative purposes.
11. We will process all online contribution payments via the Enthuse Payment Gateway. This is managed separately from Exmoor National Park, with a hyperlink to it hosted on our website. While the payment gateway uses encryption security software in areas where online payment details are accepted, security information and payment information transmitted by the internet cannot be guaranteed. Any loss incurred or sustained by anyone who submits information by means of email or other internet links should be borne solely and exclusively by them and in no event will we be liable for any loss in whole or in part.
12. We will not accept any responsibility whatsoever for any technical failure, malfunction, congestion, capacity issues or any other problems with any telephone, telephone network or line, system, server, provider or otherwise which may result in any payment being lost, delayed or not properly received and recorded.
13. In the event that a contribution is made to us as a result of fraud or misuse or in the event of accidental duplicate transaction we will refund the contribution amount electronically back to the same card that was used to make the original transaction, provided the request is made within 14 days of the transaction. Please contact us by emailing [caremoor@exmoor-nationalpark.gov.uk](mailto:caremoor@exmoor-nationalpark.gov.uk) or calling us on 01398 323665, stating the details you gave when you made the contribution and the date and time.
14. Payment for your plaque is taken by us as agreement to the Terms and Conditions described herein.
15. If you become aware that your card has been fraudulently used, please contact your card provider.
16. These terms and conditions will remain in effect from the date of the contribution until the dedicated item requires replacement (if applicable).
17. These terms and conditions are governed by the laws of England and Wales and will be subject to the exclusive jurisdiction of the English courts.

END (July 2023)

If you have any queries regarding these T&Cs please email  
[caremoor@exmoor-nationalpark.gov.uk](mailto:caremoor@exmoor-nationalpark.gov.uk)